

## Reservations, Deposit, and Cancellation Policy January 2025

## **Reservation Policy:**

Reservations may be made by phone or e-mail. Requests for specific site reservations are noted with your reservation but not guaranteed. We will discuss your reservation needs with you and assign you to the best available site at the time of arrival, taking into account the date you made your reservation, the size and type of RV, other parties you may be traveling with, and any other pertinent information that you have made known to us. Rates and site availability are subject to change without notice.

Reservations for holiday/special event weekends including the Maupin Memorial Ride, Memorial Day, Bigfoot Festival, Fourth of July, Down River Days, and Labor Day require a 2-night minimum reservation.

Non-arrival (No-Show) reservations will be considered cancelled at 8:00 AM the day after scheduled arrival. If you are arriving late, please keep us informed of your arrival plans.

## **Deposit Policy:**

Unless waived by Cedar RV Park management, a deposit is required to confirm all reservations. Placing your deposit and confirming your reservation means that we are no longer marketing that spot to other campers, and we are guaranteeing that you have a spot when you arrive. Our deposit, cancellation, and refund policy is designed to allow our guests to plan their trips with the assurance of a spot to camp, and for Cedar RV Park to be able to recoup at least part of the cost of a cancelled reservation that may not be able to be filled. A guest may choose not to place a deposit and confirm a reservation, but an unconfirmed reservation does not guarantee we will have availability on their desired arrival date.

For a standard daily stay (1-6 nights), a deposit equal to the first night stay, including taxes, is required at the time of confirming the reservation. Reservations are not confirmed until the required deposit is received.

For reservations of 7 nights or greater, including weekly or non-transient (monthly) reservations, a deposit equal to 50% of the stay, including taxes, is required at the time of confirming the reservation. Reservations are not confirmed until the required deposit is received.

For reservations for holiday/special event weekends including Maupin Memorial Ride (Poker Run), Memorial Day, Bigfoot Festival, Fourth of July, Down River Days, and Labor Day, a deposit equal to a two-night minimum stay including taxes is required.

## **Cancellations and Refunds:**

When you receive your reservation and deposit confirmation email, please review it carefully and notify Cedar RV Park of any errors. Reservations may be cancelled within 24 hours of placing your deposit at no charge. For reservations cancelled at least 21 days prior to the day of arrival, we will refund 50% of the deposit. Deposits for reservations cancelled less than 21 days in advance of the date of arrival are non-refundable but may be applied to a future reservation by the same guest before December 31, 2025.

Deposits made by check will be refunded by check payable to the person who made the deposit. Deposits made by debit or credit card can only be refunded to the card used to make the reservation, or by check to the card holder.

Refunds will not be made for unused days of your reservation if you choose to depart early for any reason.

Refunds will not be made for unused days of your reservation if a guest is required to leave for violating park rules or policies.